

Return Unit To: CraneScale repairs
C/O Data Weighing Systems
2100 Landmeier Road
Elk Grove, Illinois 60007

Date:

BILLING / RETURN SHIPPING - INFORMATION

Sold to: _____	Return to: _____
_____	Attention: _____
Address: _____	Address: _____
City State, Zip: _____	City State, Zip: _____
PO#: _____	Phone: _____
Credit Card # _____	Fax: _____
Exp Date: / Security code() _____	Email: _____

Return Ship VIA: FedEx UPS Other Carrier: _____
 Collect #: _____ Priority: _____

Equipment for Repair / Calibration				
ID#	Model	Description	Serial Number	Capacity

NOTES:

CALIBRATIONS / REPAIRS

ESTIMATE: Repair work and parts will be quoted. If customer does not have equipment repaired and authorizes Data Weighing Systems to scrap the unit there will be no charged or fees. If customer wants the equipment returned un-repaired there will be an evaluation fee.

Turn Around : Standard 5 Day 24/48Hr Rush Service @ (\$25 or 25%-Whichever is Greater)
***** Work Load Permitting and Parts in stock at time of repair *****

CALIBRATION INTERVAL (Days): 30 60 90 120 180 360 or _____

Service Required: Calibration Repair Warranty Repair
Certificate Required: None Certified (ISO9000) Accredited (ISO/IEC 17025)
Temperature/Humidity: Yes (Readings Required) No (Readings Not Required)

Special Terms: Submission of this form to DWS indicates that the client authorizes and approves the DWS test procedures, tolerances, uncertainty values & methods of reporting measurement results, and that they are adequate for the equipment being tested and the application. The client further authorizes DWS to utilize when necessary subcontracted services outside the DWS scope for the purpose of calibration and repairs. Subcontracted work requiring accredited service shall be performed by vendors meeting all requirements of ISO/IEC 17025.

Packaging for Shipment:

- 1) Use original box if possible. If not, use a box large enough to allow for bubble wrap, foam, or other packing material to protect the device.
- 2) Wrap any accessories (Power supplies/cords, Remote controls, fixtures, shackles, etc. separately.
- 3) Enclose the DWS RMA document inside the packing list envelope, or attached directly to the instrument with removable tape.